

Trends, Truths, and the Practicality of Al

The Pulse of Work in 2025:

Will Al make physical offices obsolete?

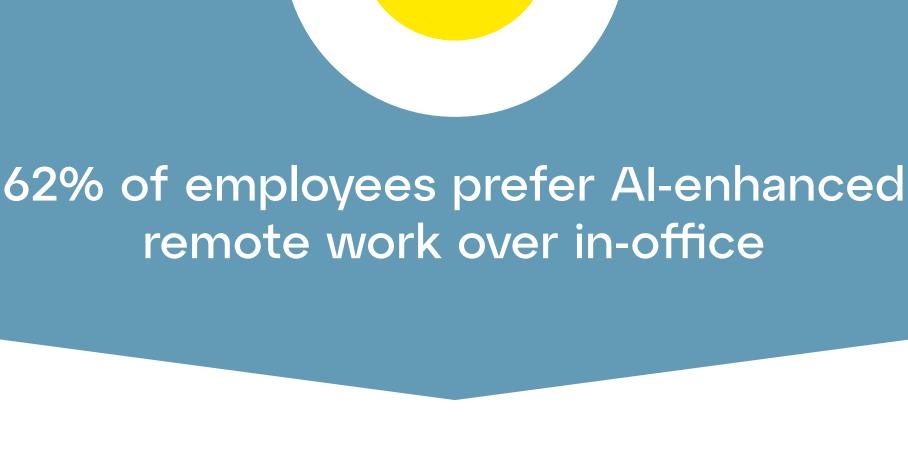
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A global survey of 2,500 employees and IT leaders found that

51% of employees believe

physical offices will eventually become obsolete as AI enables work from anywhere.





More flexibility and work-life balance 71%

Work from anywhere without losing productivity

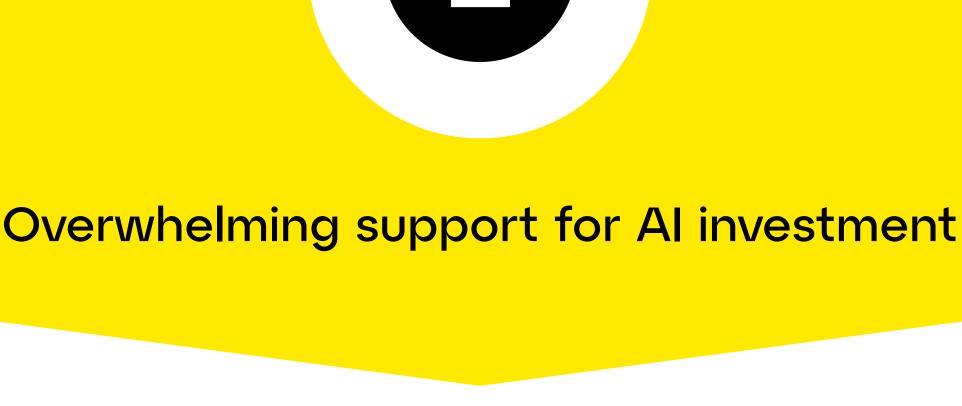


Employees

IT leaders

Top 3 reasons:

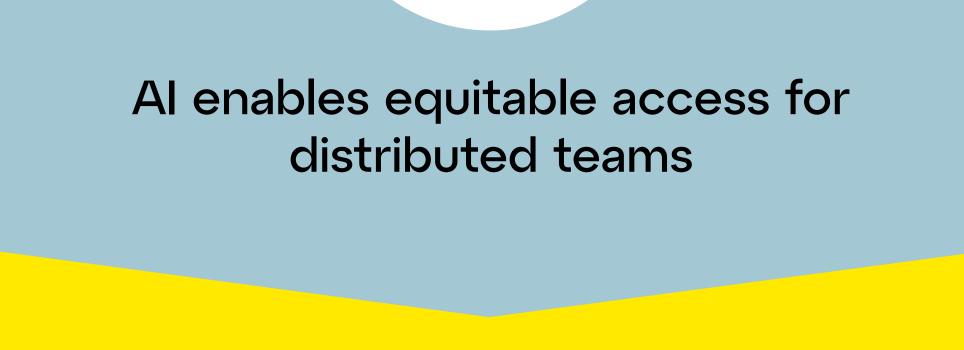
IT-approved: 9 out of 10 IT leaders agree AI has improved the outcomes above



95%

66%

Support their company's current investment in AI tools or feel they should increase investment



remote employees

of IT leaders say that AI facilitates equitable

of employees

agree, highlighting

a notable

disconnect

Al investment would improve

their productivity, motivation,

access to technology and resources for

Al is just as important as in-office perks

if not more so

yet only

of IT leaders say their

company effectively

uses AI to support

remote/hybrid workers,

and engagement more than fancy office amenities workplace amenities

Remote/hybrid employees of all ages

benefit from Al

61% of employees, including in-office workers, think:

Organizations should

prioritize Al as much

- or more — than

Baby Boomers

The bottom line: Workers value flexibility, while AI helps bridge physical and

communication barriers for a work-from-anywhere world.

Visit our Pulse of Work resource center for more insights and actionable advice on Al's impact on the workplace.

Learn More

07.31.2025/PDF/GOTO1398

Gen Z

Millennials

between February and April 2025.

GoTo

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Methodology: A global survey of 2,500 workers, including an even split of knowledge

workers and IT decision-makers, was conducted by GoTo and Workplace Intelligence

Gen X