

Will AI make physical offices obsolete?

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A global survey of 2,500 employees and IT leaders found that

51% of employees believe physical offices will eventually become obsolete

as AI enables work from anywhere.



5 key findings

1

62% of employees prefer AI-enhanced remote work over in-office**Top 3 reasons:**

More flexibility and work-life balance

71%

Work from anywhere without losing productivity

66%

Better serve customers working remotely

65%**IT-approved:****9 out of 10**

IT leaders agree AI has improved the outcomes above

2

Overwhelming support for AI investment

Employees	95%
IT leaders	92%

Support their company's current investment in AI tools or feel they should increase investment

3

AI enables equitable access for distributed teams**88%** of IT leaders say that AI facilitates equitable access to technology and resources for remote employees**91%**

of IT leaders say their company effectively uses AI to support remote/hybrid workers,

yet only**53%**

of employees agree, highlighting a notable disconnect

4

AI is just as important as in-office perks — if not more so**61%** of employees, including in-office workers, think:

- 1** Organizations should prioritize AI as much — or more — than workplace amenities
- 2** AI investment would improve their productivity, motivation, and engagement more than fancy office amenities

5

Remote/hybrid employees of all ages benefit from AI**90%**

Gen Z

84%

Millennials

74%

Baby Boomers

71%

Gen X

The bottom line:

Workers value flexibility, while AI helps bridge physical and communication barriers for a work-from-anywhere world.

Visit our Pulse of Work resource center for more insights and actionable advice on AI's impact on the workplace.

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